

新一代 eSpring™ 智能淨水器濃縮清潔液的常見問題
FAQ of New eSpring™ Water Purifier Cleaning Solution

1. 問：我什麼時候需要清潔新一代 eSpring™ 智能淨水器的濾心殼？

Q: When should I clean the vessel of the New eSpring™ Water Purifier?

答：建議按照清潔指引，每年清潔新一代 eSpring™ 智能淨水器的濾心殼一次，建議與更換濾心同時進行。

A: It is recommended to follow the cleaning instructions to clean the vessel of the New eSpring™ Water Purifier once a year in cadence with changing the filter.

2. 問：新一代 eSpring™ 智能淨水器濃縮清潔液是否對食品安全？

Q: Is New eSpring™ Water Purifier Cleaning Solution safe for food?

答：是的。新一代 eSpring™ 智能淨水器濃縮清潔液的配方對食品接觸安全，它是專門用於清潔淨水器。

A: Yes, this formula is safe for food contact surfaces and was developed specifically for cleaning water treatment systems.

3. 問：我可以用安利 L.O.C™ 多用途濃縮清潔劑來清潔新一代 eSpring™ 智能淨水器的濾心殼嗎？為什麼？

Q: Can I clean the vessel of the New eSpring™ Water Purifier with Amway L.O.C™ Multi-Purpose Cleaner? Why?

答：L.O.C™ 多用途濃縮清潔劑並不適合用於清潔新一代 eSpring™ 智能淨水器的濾心殼，因為它會產生過多泡沫，無法達到理想的清潔效果。

A: L.O.C™ Multi-Purpose Cleaner is not suitable for cleaning the vessel of the New eSpring™ Water Purifier. It is because it produces too much foam and does not provide sufficient cleaning.

4. 問：我可以在清潔新一代 eSpring™ 智能淨水器的濾心殼後，重複使用舊濾心嗎？

Q: Can I reuse the old filter after cleaning the vessel of the New eSpring™ Water Purifier?

答：濾心的更換時間取決於水質和使用情況，最長為 12 個月或已過濾 5,000 公升水 (以較先者為準)。

A: The filter life varies by water consumption and water quality but the maximum life is 12 months or after treating 5,000L of water (whichever comes first).