

安利售後服務預約

Amway After-Sales Service

Reservation



WhatsApp簡易傳訊

(852)6680 7773



WhatsApp預約時請提供姓名、聯絡電話、上傳相關問題之圖片或短片及所需服務(一般而言,在辦公時間下午4時前提交的需求,我們會於當天以電話或WhatsApp短訊回覆,非辦公時間則順延至下一個工作天)

Please provide your name, contact number, upload a photo/video and service required for reservation (In general, reservation received before 4pm on working days will be replied via phone call or WhatsApp on the same day. Otherwise, your message will be replied on the next working day)

香港熱線

Hong Kong Service Hotline

(852)2969 6300

熱線服務時間

星期一至五,上午9時至下午5時半
(香港公眾假期除外)

澳門熱線

Macau Service Hotline

(853)2855 3671

Hotline Service Hours

9:00am-5:30pm, Monday to Friday
(Except Hong Kong public holidays)

- 1) 凡購買新一代eSpring™智能淨水器,於購買日起計一個月內,可享免費基本安裝服務。
 - 2) 新一代eSpring™智能淨水器可享首年免費上門客戶服務乙次,用戶可於濾心到期時預約免費上門更換濾心(顧客須自備新濾心)並同時為淨水器安排基本檢查。
 - 3) 安利售後服務不包括新一代eSpring™智能淨水器與安利健康家居應用程式的連線問題。
- 1) Free basic installation service will be provided for any purchase of New eSpring™ Water Purifier within one month from the date of purchase.
 - 2) New eSpring™ Water Purifier is entitled to a free on-site customer service for the first initial year. Customer can make an appointment for the basic inspection and filter replacement service (filter arranged by the customer) when the filter has expired.
 - 3) After-sales service does not include connection issue of New eSpring™ Water Purifier and Amway Healthy Home App.